

Follow these steps to avoid creating a duplicate account.

- **Make sure you enter in your correct name, date of birth and the same email address you have on file at Novant Health.**
- If you do have an existing account, the system will identify that an existing MyChart account exists and automatically pull in your MyChart username. See below.
- If you have any questions about this process, feel free to call the MyChart service team at 844-266-8268.

**MyChart** | **NOVANT**  
**HEALTH**

Ver en Español

Hello Heather  
Please choose a Username & Password

Step 2 of 3

You're almost done! Create a username that you will use to login to your account. Make sure it's something that you can easily remember.

You have an existing MyChart Username.

MyChart Username  
HEATHER

Password  
Create a password. Your password must be different than your MyChart Username. For increased security, use a combination of numbers and letters (lowercase and uppercase).

Eight characters or more; case sensitive

Retype Password

Next

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